



COMMUNICATIONS & MEDIA  
RELATIONS DEPARTMENT

# NEWS

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## **FRISCO MAINTAINS HIGHEST RATING FOR FIRE PROTECTION SERVICES; RESIDENTS CONTINUE TO RECEIVE REDUCED INSURANCE COSTS**

(June 21, 2013) For the second time, the City of Frisco receives the highest award for exemplary fire protection services allowing residents and business to *continue saving* money on insurance rates. The public protection classification involves review of cities' Fire Department Services, the water storage and distribution system, as well as dispatch communications.

Frisco is one of fifteen cities in the state of Texas -- and one of 55 cities in the United States -- to receive the highest rating awarded by the Insurance Services Office (ISO) and approved by the Texas Department of Insurance. Frisco first achieved its ISO #1 rating in 2000.

"The state of Texas is very proud of you and the community of Frisco should be proud of you for all the work the City Council does, the Fire Department, water (Public Works) and communications (Dispatch) to receive and dispatch calls that come in," said Jesse Williams, Texas Public Protection Classification Officer, State Fire Marshal's Office.

During the June 19 council meeting, Williams presented a plaque to the City of Frisco recognizing the city for its collective efforts.

"This award of achievement means the world to us," said Mayor Maher Maso. "It's takes a team to get the ISO #1 rating. It's all about design, training, equipment, water delivery and storage, even street design. Many things go into it and everyone has to work together. It's about ensuring public safety to the best of our abilities. First and foremost, we thank our residents for allowing us to fund these services."

Currently, the Frisco Fire Department includes seven stations, with an eighth station on the way.

The number of hours Frisco firefighters train each month exceeds the ISO standard, which requires 20 hours of training per firefighter, per month.



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Since 2000, Frisco has continued to make improvements to its water delivery system to area neighborhoods. In 2010, Frisco added a 50 million-gallon-per-day pump station and two ground storage tanks with collective capacity of 20 million gallons. Frisco also built two elevated storage tanks that hold a total of five million gallons. On average, calls are dispatched in less than 60 seconds throughout Frisco.

City officials say an ISO #1 rating helps Frisco recruit new businesses and corporations to the area.

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